

PRICE LIST OF AIRPORT SERVICES ON SPECIAL REQUEST

1. General

Međunarodna zračna luka Zagreb d.d. ("MZLZ") by this Price list of airport services on special request („Price list“) defines the prices and the terms and conditions thereof applicable to the usage of the airport services on special request at the Franjo Tuđman Airport („ZAG“), as defined herein.

The Price list enters into force 01.11.2024. and is applicable from the moment the user request from MZLZ provision of the airport services on special request defined in this Price list whereby the user fully accepts this Price list and its terms and conditions.

MZLZ reserves the right to change, from time to time, the Price list, without notice, by publishing the amended Price list on the MZLZ official website. The date of entry into force of such changes and/or amendments to the Price list as well as application of the new prices will be indicated in the published Price list. In other words, the Price list that is in force at the time-of-service provision shall apply.

This Price list is published in English and Croatian, whereby the Croatian version shall prevail and shall be the official language for the interpretation of this Price list.

2. Other Terms and Conditions

- All prices are stated in €
- All prices are without Value Added Tax (“VAT”). VAT will be calculated in accordance with the applicable Croatian Value Added Tax Act
- Services are ordered via Airport Operation Control Centre (“AOCC”) or/and via email address commercial@zag.aero
- Users are obliged to pay for the service they request in advance before providing the service
- For delays in payment of used services the MZLZ has the right to charge legal interest, in accordance with maximum interest rate set by the applicable national legal act
- MZLZ reserves the right to review and adjust prices
- In case of any disputes between MZLZ and the users in relation to this Price list - the court in Zagreb has jurisdiction and Croatian law will be applicable

3. Prices

Service description	Unit of measure	Price €
Follow me vehicle	per ride	40
Bus drive	per ride	70
Security staff	1 h	33
Additional rescue and firefighting staff	1 h	33
Cleaning up spilled fuel/oil <i>(Rescue and firefighting vehicle, Firefighting command vehicle - Eco, Absorbent agent up to 5kg, 2 firefighters, up to 5m²)</i>	per service	520
Cleaning/washing operating surfaces <i>(Rescue and firefighting vehicle, Firefighting command vehicle - Eco, Cold water up to 1000 l, 2 firefighters, up to 10m²)</i>	per service	500
Mechanical cleaning of operating surfaces <i>(Vehicle for cleaning traffic areas, 1 firefighter)</i>	per service	125
Additional cleaning surface	1m²	3
Additional Absorbent - cleaning material	1kg	3
Additional cold water	100 l	2
Additional rescue and firefighting vehicle* (e.g. Firefighting intervention)	per service	400
Additional firefighting command vehicle - Eco	per service	40
Apron De-icing (omission caused by 3rd parties)	per service	180
Entry of vehicles up to 3.5 tons (van vehicles and pickup vehicles) on the apron area for the purpose of direct loading / unloading on to / off aircraft	per each vehicle per day/week/month/year	50/200/500/2000
Entry of vehicles over 3,5 tons up to 7,5 tons (refrigerated trucks, tankers, dump trucks and cranes) to the airport apron for the purpose of direct loading / unloading on to / off aircraft	per each vehicle per day/week/month/year	80/320/900/3600
Entry of vehicles over 7,5 tons to the airport apron for the purpose of direct loading / unloading on to / off aircraft	per each vehicle per day/week/month/year	100/400/1000/4000

*Remark: "Additional rescue and firefighting vehicle" service specified in this Price list is separate service and does not refer to the service "Use of the firefighting vehicle" defined in MZLZ's Regulated airport charges price list.